



MSAR Privacy Notice

This Privacy Notice outlines how MSA Resources Sdn Bhd (“**MSAR**”) collects, handles and stores your information in line with the Personal Data Protection Act 2010 (“**PDPA**”). We value your privacy and place high importance on the security of your personal information. Please read through this Privacy Notice to understand how we at MSAR use any personal information we collect from you. By providing your personal information, you are deemed to have consented to this Privacy Notice.

1. Our commitment to your privacy

We are thankful for the trust you have placed in MSAR for providing your personal information when signing up for any of our services. We endeavor to protect this information from any disclosures to any other parties aside from its intended recipient within MSAR or when required to by law.

2. The types of personal information we collect

We collect personal information from you in order to understand how best to serve your interests and requirements. For avoidance of doubt, personal information includes but is not limited to the following:

- (i) Any and all contact information such as name, gender, age, identity card numbers (including MyKad/Passport), residential and business addresses, phone numbers and email address
- (ii) Credit card information and/or banking information
- (iii) The types of products and services you subscribe from MSAR whether current or past services
- (iv) Your network configurations, diagrams, layouts and specifications
- (v) Any other disclosures made by you to MSAR regarding your needs and requirements

3. When we collect your personal information

We collect your personal information during meetings, emails, conferences, site visits, phone calls and any other forms of communication you use during your interactions with MSAR. We may also collect your information from third parties with your consent such as credit reference agencies.

4. How your personal information is used by us

We use your credit information to verify your identify, assess and process your application for services, to determine your creditworthiness, to understand and determine your requirements, to provide efficient billing related information, to provide you with related periodic reports, to update our records in accordance with any legal and/or regulatory requirements and to assist our customer/service operations in any communications with you.

5. Disclosure of your personal information to third parties

We may be required by law to disclose parts of your personal information to law enforcement and/or government agencies. We may also, with your consent, disclose parts of your personal information to third parties who assist us in providing you with complete products, services or solutions.

6. Your rights and obligations

Should you believe us to be in possession of incorrect or incomplete information about you, kindly contact us using the details at the end of this Privacy Notice and we will correct any such information to the best of our ability.

You are obliged to provide us with complete and accurate information in order for us to process any request for services failing which we may be unable to process any orders placed by you.

7. Updates to this statement

We may revise this Privacy Notice from time to time and publish the latest version on our website <http://www.msar.tech> and any updated version shall apply and supersede any and all previous versions.

8. Contact

Please contact us with any queries.

MSAR Legal Department

Phone : 03 2720 3040

Fax : 03 2700 4272

Email : legal@msar.tech